

THE DEAN OF STUDENTS OFFICE

UNIVERSITY OF CALIFORNIA, MERCED



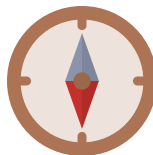
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WE ADVOCATE.
WE CONNECT.
WE CARE.

The Office of the Associate Vice Chancellor (AVC) and Dean of Students (DOS) at the University of California, Merced is a unit under the Division of Student Affairs that holistically promotes student development and advocates for student success through intentional programs and initiatives, collaborative partnerships, and policy/procedural development that enhance campus climate and facilitates the successful navigation of campus life. Utilizing a social justice orientation rooted in community cultural wealth, criticalness, collaboration, accountability, and care, the Office of the Associate Vice Chancellor and Dean of Students is a central space for students, parents, staff, and faculty to receive assistance with navigating the complexity of student life. The Office of the Associate Vice Chancellor and Dean of Students supports the University's mission and values while placing students first in all endeavors.



CASE ASSESSMENT
CENTRALIZES INCOMING COMMUNICATION ABOUT STUDENTS OF CONCERN TO GAIN A MORE COMPLETE UNDERSTANDING OF STUDENT CIRCUMSTANCES.



ADVOCACY
SERVES AS AN ADVOCATE TO STUDENTS AND THEIR SUPPORT NETWORKS IN TIMES OF PERSONAL, ACADEMIC, OR COMMUNITY CRISIS. PROVIDES SUPPORT SERVICES AND MANAGES CRITICAL INCIDENTS AND CHALLENGES IMPACTING STUDENTS AND THE CAMPUS COMMUNITY.



REFERRALS & ACTION PLANNING
DEVELOPS INDIVIDUALIZED OUTREACH AND SUPPORT PLANS TO ADDRESS IDENTIFIED CONCERNS AND PROMOTES STUDENT WELLBEING AND SUCCESS WITH ALL CAMPUS STAKEHOLDERS.



EMPOWERMENT & SUSTAINABILITY
ENSURES PROGRESS ON ACTION PLANNING OVER TIME AND OFFERS WIDE-RANGING SUPPORT TO ALL STUDENTS IN TIMES OF CHALLENGE/CRISES OR WHEN FACED WITH ACADEMIC OR SOCIO-EMOTIONAL CONCERNS.

KEY SERVICES PROVIDED

The Dean of Students Office is committed to providing students with access to resources and tools needed to accomplish their academic, personal, and career goals.

- **ACADEMIC**

- **ACCOMMODATIONS**

(ACADEMIC RESOURCES AND OPTIONS, EDUCATIONAL LEAVE PROGRAM, INCOMPLETE GRADE OPTIONS, CLASSROOM ACCOMMODATIONS)

- **EMERGENCY FUNDING &**

- **BASIC NEEDS SUPPORT**

[HTTPS://STUDENTAFFAIRS.UCMERCED.EDU/DEAN-STUDENTS/EMERGENCY-FUNDS](https://studentaffairs.ucmerced.edu/dean-students/emergency-funds)

- **CASE MANAGEMENT**

- **STUDENT RESPONSE**

- **TEAM (SRT)**

- **TRAININGS &**

- **WORKSHOPS**

- **PROGRAMS & INITIATIVES**

- **DOS ADVISORY BOARD**

- **MONTHLY DOS OFFICE**

- **MEET-AND-GREETES**

RECOGNIZING STUDENTS OF CONCERN

**SEE SOMETHING.
SAY SOMETHING.
DO SOMETHING.**

The Student of Concern Process allows students, staff, and faculty to refer a student to appropriate resources and to report concerning behavior exhibited by a student. If you are aware that a student is experiencing challenges or difficulties that concern you, please refer the student to appropriate resources AND report the concern using the Student of Concern Form.

WHAT TO LOOK FOR:

Behavioral Concerns:

- Excessive tearfulness or panic reactions
- Irritability or unusual apathy
- Verbal abuse
- Unprovoked anger or hostility
- Physical violence

Academic Concerns:

- Sudden decline in quality of work and grades
- Repeated absences
- Disorganized performance
- Multiple requests for extensions
- Overly demanding of faculty and staff time and attention
- Written references to death, dying, or suicide
- Marked changes in physical appearance including deterioration in grooming, hygiene, or weight loss/gain
- Excessive fatigue/sleep disturbance

Interpersonal Concerns:

- Withdrawing from social situations
- Inability to get along with others
- Complaints from others
- Self-disclosure of personal distress such as family problems, financial difficulties, contemplating suicide, grief, etc.

THE STUDENT OF CONCERN REPORTING PROCESS:

As a UC Merced community, it is our goal to intervene before a student reaches a crisis level. The process below offers supportive intervention and guidance to any UC Merced student who is in distress or struggling. If you are aware that a student is experiencing challenges or difficulties that concern you please do the following:

1. Support a Student in Distress – When aiding a student you are not expected to provide personal counseling. Rather, you play an important role in empowering students to use campus resources, including facilitating a referral to appropriate resources.
2. File a Student of Concern Report – After making the appropriate referrals above, you should file a student of concern report (see below QR code for access to the form or visit <http://srt.ucmerced.edu>).
3. What Happens After – Once a Student of Concern Report is filed, it is sent to the Dean of Students Office Staff for review. The DOS staff may contact the individual who filed the report to discuss the concern. More importantly, the DOS staff will reach out to the student of concern to assess any additional resources the student may need and collaboratively develop an action plan. Depending on the circumstance the DOS staff will keep this student on the Students Response Team radar and monitor the student's progress.



In the case of an emergency, please contact 911.